

Matteo Curcio

Date of birth: |

Nationality: Italian |

## WORK EXPERIENCE

### CEO OF ALEGIMA

To be launched soon.

31/10/2021 — CURRENT — Roma, Italy

PHD STUDENT IN "INNOVATION SCIENCES FOR DEFENCE AND SECURITY- DIGITAL TRANSFORMATION AND CYBERSECURITY" - CASD/SSOSD [HTTPS://WWW.CASD.IT/](https://www.casd.it/)

My research project focus on cybercrimes in virtual worlds. (MMOG, Metaverse and online social/forum applications)

I am also expanding further research in security and defense studies in the cognitive domain, cybersecurity, disinformation, and international policy in my other activities.

31/03/2021 — 26/09/2021 — Casale Monferrato, Italy

POST OFFICE COUNTER STAFF - POSTE ITALIANE

Financial, commercial and logistic activities

30/06/2018 — 30/11/2018 — Dublin, Ireland

CUSTOMER SERVICE SPECIALIST - MOGI GROUP, LTD GAMING INDUSTRY

Handling customer tickets and inquiries for the European market - | In Italian and English.

Issues to handle: Payments, Digital delivery, Technical, and others.

14/01/2014 — 29/03/2018 — Berlin, Germany

CUSTOMER SERVICE SPECIALIST - FRAUD, BEHAVIOR AND CRIME ANALYST - NEXON EUROPE, NEXON CO, LTD - GAMING INDUSTRY

Handling customer inquiries for the European market - | In Italian and English.

Issues to handle: Payments, Digital delivery, Technical, and others.

Manage the game community through social media channels and forums.

Monitoring of the platforms for inappropriate behavior, such as fraud and crimes.

31/12/2011 — 31/12/2013 — Valenza, Italy

INSURANCE CLERK - INA ASSITALIA

Handling customers insurances, payments, incidents, and contracts.

Selling insurance and create new clients.

## EDUCATION AND TRAINING

31/10/2021 — CURRENT

PHD- "INNOVATION SCIENCES FOR DEFENCE AND SECURITY- DIGITAL TRANSFORMATION AND CYBERSECURITY" - CASD/SSOSD

Website <https://www.difesa.it/SMD/CASD/Pagine/default.aspx>

22/09/2019 - 05/07/2021 - Turin, Italy

MASTER'S DEGREE IN INTERNATIONAL SCIENCE. LM-52 110/110 SUMMA CUM LAUDE AND RECOMMENDATION FOR PUBLICATION. THESIS TITLE: THE CRIMINAL WORLD OF MMOG. A LINGUISTIC AND MULTIMODAL ANALYSIS OF THE PROBLEMS AND OPPORTUNITIES OF A SUBMERGED PHENOMENON. - University of Turin

Address Lungo Dora Siena 100/A, Turin, Italy | Website <https://www.unito.it>

24/07/2020

SUMMER SCHOOL "ENGAGING CONFLICT: PREVENTION, MANAGEMENT, RESOLUTION" - T.Wai and University of Turin

09/07/2020

TOCHINA SUMMER SCHOOL: POLITICS, FOREIGN POLICY AND POLITICAL ECONOMY OF CONTEMPORARY CHINA. - T.Wai and University of Turin

10/09/2016 — 15/07/2019 — Alessandria, Italy

BACHELOR'S DEGREE IN POLITICAL SCIENCE. L-36 107/110 - Università Del Piemonte Orientale

Address Via Camillo Cavour, 84... Alessandria, Italy | Website <https://www.uniupo.it>

13/07/2009 — 13/07/2010 — Naples, Italy

HIGH SCHOOL DIPLOMA IN COMPUTER SCIENCE - Istituto Eugenio Montale

Address Naples, Italy

## PUBLICATIONS

MMORPGs as serious games: Learning and Developing Social Skills through MMORPGs.

Matteo Curcio

2023

Accepted for publications / awaiting for DOI

Un Metaverse per la difesa italiana: Opportunità e vantaggi di un mondo parallelo.

Matteo Curcio

[https://casd-irad.it/wp-content/uploads/ZOZZIO8/OS\\_3\\_2022\\_ITA\\_web.pdf](https://casd-irad.it/wp-content/uploads/ZOZZIO8/OS_3_2022_ITA_web.pdf)— 2022

Cybercrimes and Virtual Worlds: A systematic literature Review

Matteo Curcio

2022

Under Review

The Cognitive Dimension: A review of the conceptual frameworks of USA, NATO, CHINA, RUSSIA and EUROPE.

Matteo Curcio

2022

Under Review

Video games or Virtual worlds? A new conceptual framework to map gaming environments

Matteo Curcio

2022

Under Review

## LANGUAGE SKILLS

Mother tongue(s): ITALIAN

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C1

Level/s: A1 and A2: Basic user; B1 and B2: Independent user; and C2: Proficient user

## DIGITAL SKILLS

### My Digital Skills

| Microsoft Office(Word, Excel) | Zendesk | Helpshift | Customer Support(e-mail configuration VPN connection shared files map printer sync files) | MS Power Point | Proficient in using browser like Google Chrome, Internet Explorer, Mozilla Firefox and Safari | Social Media | Open Source Intelligence (OSINT) | SOCINT | client VPNs | python | Microsoft Powerpoint | Microsoft Office

## DRIVING LICENCE

Driving Licence: B

## . HONDURS AND AWARDS

15/12/2016

University Scholarship - EDISU

14/12/2017

University Scholarship Benefit Merit - EDISU

16/12/2018

University Scholarship Benefit Merit - EDISU

12/12/2019

University Scholarship - EDISU

14/12/2020

University Scholarship Benefit Merit - EDISU

## . MANAGEMENT AND LEADERSHIP SKILLS

### Skills

Able to lead others in high-demand situations

Coaching, guiding, or tacking

Delegating tasks or responsibilities

Demonstrated leadership

Supervising people or processes

## . ORGANISATIONAL SKILLS

### Skills:

A genuine desire to achieve, excel and evolve

Ability to work independently in a fast-paced environment

Able to coordinate several tasks simultaneously

Creating new ideas, new ways of doing things

Excellent common sense, judgment, and decision-making abilities

## HOBBIES AND INTERESTS

Security and International Law

Martial Arts

Defense Industry

Games

Intelligence and security

## COMMUNICATION AND INTERPERSONAL SKILLS

Skills:

Excellent written and verbal communication skills  
Confident, articulate, and professional speaking abilities  
Speaking in public, to groups, or via electronic media  
Excellent presentation and negotiation skills

## GDPR

GDPR Privacy statement

In compliance With the GDPR and Italian Legislative Decree no. 196 dated 30/06/2003, I hereby authorize the recipient of this document to use and process my personal details for the purpose of recruiting and selecting staff and I confirm to be informed of my rights in accordance to art. 7 of the above mentioned Decree.

Roma, 03/02/2023

Firma

**Matteo CURCIO**

(firma autografa omessa ai sensi dell'art. 3 del D.lgs] n. 39/1993)



SUMMER  
SCHOOL

TOChina Centre, University of Torino  
Department of Culture, Politics and Society  
Lungo Dora Siena 100/a 10153 Torino ITALY  
tochina.it | summerschool@tochina.it

## TOChina Summer School 2020

### TRANSCRIPT OF AWARD AND EXAMINATION PERFORMANCE

Name: Matteo RIBICIO

Date of birth: 08/03/1989

The above named was a student at the TOChina Summer School, a two-week program which runs between June and July and is held by the University of Torino. The program is intensive, offering 50 hours of lectures.

The standard format for the TOChina Summer School is to have a final examination in the form of a short essay. The program grants ECTS (6 Italian crfu) to each student that successfully passes the final exam.

**TOChina Summer School:**  
**politics, foreign policy and political economy of contemporary China**

Dates: 22nd June – 3rd July 2020

Language of instruction: English

Awarding body: TOChina Centre, Department of Culture, Politics and Society, University of Torino (IT)

Class: Pass with Distinction

Best regards,

**Dr. Giovanni B. ANDORNINO**  
Director, TOChina Centre  
University of Torino  
Lungo Dora Siena 100/a  
10153 Torino (IT)

The TOChina Centre belongs to



Main sponsors of the TOChina Summer School



Main partners



## TRANSCRIPT OF AWARD AND EXAMINATION PERFORMANCE

Mailed to:

Torino

Matteo Gurcio

25th July 2020

matteo.gurcio214@edu.unito.it

Name: Matteo Gurcio

Date of birth: 02/03/1989

was a student at the University of Turin Italy following an online programme which was 2-week long full time, for a total of 44 hours and has successfully passed the final exam.

Programme: Summer School "Engaging Conflict Prevention, Management, Resolution"

Dates: 29th June - 10th July 2020

Language of instruction: English

Awarding bodies: University of Turin, Department of Cultural Politics and Society  
and T.wai = Torino World Affairs Institute

ECTS acknowledged by University of Turin: 6

the School Director

Dr. Stefano RIZZA



European Security and Defence College

Collège Européen de Sécurité et de Défense

EUROPEAN SECURITY AND



SÉCURITÉ ET DÉFENSE

CERTIFICATE

MATTEO CURCIO

attended the course

The EU's Cybersecurity Strategy for the Digital Decade

Rome [HYBRID], 10-12 May 2022



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Josep BORRELL FONTELLIES  
High Representative of the Union for  
Foreign Affairs and Security Policy

Nexon Europe GmbH  
Mollstraße 22,  
10249, Berlin, Germany

Berlin, 30th March, 2018

Professional Reference Letter

To whom it may concern,

Matteo Curcio born on 08th March 1989, has been working as an independent contractor "Local Customer Supporter" for Nexon Europe GmbH from January 2014 until March 2018.

Matteo has supported Nexon Europe's Customer Support Team by handling and supporting customers' inquiries by operating as a Customer Supporter for the European market.

His knowledge in our games and problem solving skills were positive advantages to our entire team.

He also provided his skills in dealing with user specific issues and managing the customers and community. He was always able to give valuable feedback and ideas to help improve the current state of the product.

We would like to thank him for his consistently good performance and wish him all the best and much success in his professional and personal future.

Sincerely,

Sang Hyun Lee

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